reckner healthcare

What Healthcare Professionals Think of Patient Chart Research

We recently surveyed 600 HCPs to determine what they think of Patient Chart Research.

The **Who**

63% of the Reckner panelists polled have participated in patient chart research

92% (348 HCPs) have provided insights for quantitative research

40% (151 HCPs) have shared insights via in-depth interviews

The **How**

Top Ways HCPs Complete Patient Chart Research

1 Toggle between the online survey and patient files on one device (41%)

2 Use two devices, such as laptop & tablet (32%)

3 Print out the patient information (14%)

FUN FACT: Reckner lets HCPs print out the patient chart before and after data entry for preparation & verification purposes.

The Impact of Electronic Health Records on Completing Chart Research
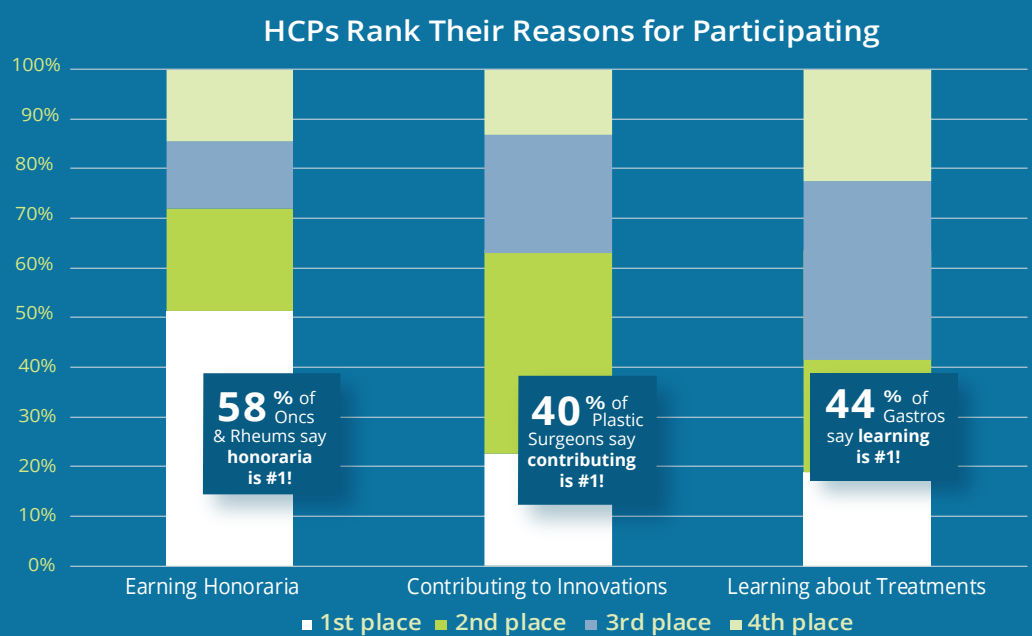
57% Say Easier
Oncs: 70%
Rheums: 76%

28% Say Harder
OBGyns: 70%
Psychiatrists: 76%

Panel POV: "Make sure to access the charts while you are doing the study."

The **Why**

70% of HCPs rank **Earning Honoraria** as their number one or two reason for participating in patient chart research, followed closely by **Learning about Treatments.**
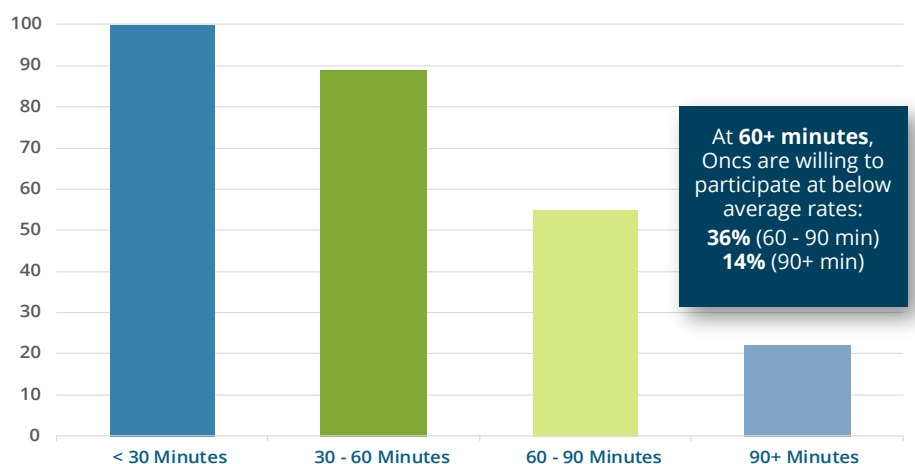
HCPs Rank Their Reasons for Participating

58% of Oncs & Rheums say honoraria is #1!

40% of Plastic Surgeons say contributing is #1!

44% of Gastros say learning is #1!

Earning Honoraria | Contributing to Innovations | Learning about Treatments

■ 1st place ■ 2nd place ■ 3rd place ■ 4th place

The **When**

ALL HCPs say they would be willing to spend up to 30 minutes on patient chart research and **89%** would spend up to 1 hour.

Panel POV: "It is not as difficult as it first seems. Just prepare necessary info in advance."

Percent of Participating HCPs by Stated Study Length

At **60+ minutes**, Oncs are willing to participate at below average rates:
36% (60 - 90 min)
14% (90+ min)

< 30 Minutes | 30 - 60 Minutes | 60 - 90 Minutes | 90+ Minutes

The **What**

HCPs state that completing patient chart research takes **LONGER** than stated on the survey invitation & **LONGER** than they anticipated. This is because of the required prep time, plus the actual data entry.

Actual Timeline

Panel POV: "It is slow going finding and transferring data from one program to the other."

Research & Prep
• Review survey questions
• Think of relevant patients
• Pull patient charts

Data Entry
• Use two devices/tabs or paper + device
• Cross check data entry
• Ensure patient confidentiality

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